

# Montana Medicaid News

## May 8, 2006

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### **Montana Medicaid Provider Website Now Offers Online Provider Enrollment**

Providers who wish to enroll as a Montana Medicaid, CHIP Dental or MHSP provider now have the option to enroll from the Montana Access to Health (MATH) Web Portal. The “Enroll as a Provider Online” option provides a secure, efficient and convenient online enrollment option.

Online enrollment is convenient and easy to use. It is guided by smart-editing features that tell providers when they are entering inappropriate information, such as alpha characters in a numerical field or insufficient number of characters, or when they are trying to skip a field that must be filled out for the provider type they have chosen. Applicants can stop at any time during the application process, save their work and record their application reference number, and return later to the place they left off. In the event that the application reference number was not recorded or misplaced, an option is available to retrieve it for up to 90 days.

Once the online application is submitted, applicants need only submit actual signature pages and copies of some documentation by mail. Online enrollment reduces postage costs, the number of incomplete or inaccurate applications, and enrollment time. Applicants can periodically check the status of their enrollment application by selecting “Check Status of Your Enrollment” and entering the application reference number. Applicants who don’t want to enroll online may print, complete and mail the application at their convenience.

Once an applicant is approved and receives the welcome packet, the new provider must register to use the Web Portal in order to access its secure features. Upon completion of the registration process, the provider has immediate access to the secure MATH Web Portal.

Since September 2005, providers have been able to verify client eligibility, submit claims to Medicaid, check the status of a claim, and verify the status of a warrant online at the site. In November 2005, the ability to download remittance advice (e!SOR) reports was added. And since December 2005, physicians, hospitals and mid-level practitioners have been able to view clients’ medical history online.

In addition to the existing provider resources available at [mtmedicaid.org](http://mtmedicaid.org), the new provider services will save providers time with the convenience of a “one-stop” Medicaid resource center.